



Privacy Statement

Your Privacy Is Important to Us!!

Ripple Effect Collective abides by the privacy laws that are set up by the government.

We only collect information that is relevant to the services that we provide. You can choose not to give any information we ask for.

If you do not want to give us information, we may not be able to provide the highest quality service to meet your needs or safety. We will always work with you though to work through any concerns you may have.

The team at Ripple Effect Collective will always respect your privacy and will protect your confidentiality at all times.

Our Privacy Policy is available to you if you would like a copy.

To meet our registration requirements, we must give government agencies;

- Statistical information that cannot be linked to you,
- Information about any safety measures relating to you or our team,
- Information about any complaints we receive

Ripple Effect Collective is also a mandatory reporter, therefore by law, we are required to report to other agencies if we believe a child is at risk, or a person with a disability has been abused, neglected, exploited or harassed.

We will not give anyone information about you without your permission first.

We will also get your permission to ask for information from other people or organisations.

When providing services that involve personal care, we will protect your dignity at all times.

Our team will always explain what they will be doing. Our team will not do anything that you are not comfortable with.

You can speak to any of other team members or call our office 0414 596 277

If you are upset about the way your privacy has been handled, please let us know

By phone	0414 596 277
In Writing	admin@rippleeffectcollective.com.au
In Person	Tell one of our staff that works with us and we can let management know